Tips for Midewin Cyber Keys

- Some locks will allow you to remove the key immediately. Some locks will not allow the key to come out until you lock it again.
 So you will leave the key in the lock, drive thru the gate and when you lock up, the key will be released.
- o If the key plays a long beeping song, you are trying to use a gate you do not have access to. Try a different gate or request that additional gate be programmed for you.
- Treat this key like a mini cell phone meaning don't submerge it in water, don't get dirt lodged in its spaces, don't get it super hot or cold.
- o If the prongs get dirty, you can gently clean it out for a better connection. Clean off the connection on the lock too.
- It works better if you are gentle and patient
- IF it does not work, don't panic, try another exit gate. During office hours you may call Midewin at 815.423.6370. During evening or weekend hours, don't hesitate to call Allison at 815.474.3808 so I can make arrangements to get you out. Or Call 911 to contact local police.
- Unless you are told differently, your key is scheduled for 5am-10pm thru November 24, 2012. It will not work outside of these times.
- The key battery should last a year. However if your key starts quietly beeping, you may have just a few days left. Come in and we will replace it.